



Ayr Housing Aid Centre SCIO

South Ayrshire Free, Independent Housing Information, Advice, Advocacy and Engagement Services

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AHAC Partners Update - Housing Support Service Transfer

South Ayrshire Council currently commissions 3 separate services to deliver Housing Support, Information, Advice & Advocacy until 31.3.26 :

- **Housing Support for young people aged 16–25 years - Quarriers**
- **Housing Support for adults aged 26 and over - SeAscape**
- **Housing Advice, Information and Advocacy - Ayr Housing Aid Centre SCIO (AHAC)**

Following a period of consultation, South Ayrshire Council has re-commissioned housing support services. The result of the consultation process along with reduced available budget for housing support in South Ayrshire has condensed 3 contracts into one, streamlining service delivery, reducing duplication and ensuring a single point of access for households aged 16 and over. The introduction of a single, more streamlined Housing Support, Advice and Advocacy Service will allow for a more co-ordinated and efficient approach to homelessness prevention and tenancy sustainment.

Ayr Housing Aid Centre SCIO as the successful bidder for the new Housing Support, Advice and Advocacy Service will begin delivering the new single contract from 1.4.26. Quarriers and SeAscape will no longer be providing housing support services for South Ayrshire Council from 1.4.26.

From 1.4.26 AHAC will be available Monday to Friday 9am to 5pm initially but will extend their availability to 7 days per week following a settling in period. The new Housing Support, Advice and Advocacy service delivered by AHAC will:

- Provide statutory housing support duties, housing advice and advocacy for all households aged 16+ including Housing Advice services within HMP Kilmarnock, Barlinnie and Greenock to residents of South and East Ayrshire
- Deliver flexible, trauma-informed, relationship-based support tailored to individual needs
- Work collaboratively with partners such as Health & Social Care Partnership, Housing First, Wellbeing Recovery College, the Integrated Neighbourhood Team, and the Third Sector to address wider needs

More information about Ayr Housing Aid Centre is available at www.ayrhousingaidcentre.com

AHAC will continue to provide access for transferring service users at existing Community HUB locations to minimise disruption for transferring staff and service users until the new structure has been realised and staff team are formally inducted, trained and settle into the team.

AHAC would like to formally thank SeAscape and Quarriers for their co-operation during this transfer process and for the work they have done for the service users they have helped over the years.

Please bear with us while we go through this transition and if you have questions please feel free to contact me direct by email at suzanne.slavin@ayrhousingaidcentre.com

Thanks

Suzanne Slavin, Chief Executive Officer

