

A BIT ABOUT THE CENTRE...

Ayr Housing Aid Centre (later becoming SCIO) was established in 1986 following a Shelter homeless conference. The project is governed by the Board consisting of dedicated, committed people passionate about helping those in housing need. They provide direction, expertise and oversee the Centre's work.

As Trustees step down we recruit new Trustees with a commitment our aims and objectives of providing quality advice and engagement services to those in Housing need while alleviating poverty. Our commitment includes positively campaigning for changes and new legislative measures to improve the lives of those we assist.. *There can be no greater housing need than having no home!*

The Centre was originally staffed by a group of unpaid volunteers and was supported by the Local Authorities and Shelter. The Centre is contracted with South Ayrshire Council to provide Advice and Homeless Prevention Services to general population and specific services for identified groups. The Centre has charitable status and seeks to generate income to support our work. We provide training on housing related matters and directly fundraise. We have a fundraising sub-committee who would welcome people with such experience onto the Board.

A major part of the Centre's work is to provide advice and representation to people who are homeless or who are threatened with homelessness while lobbying Local and Central Government and working closely with other Agencies.

The services we provide are innovative, preventative, proactive, participatory, and inclusive. These directly link to the overall ethos of the Centre to provide high quality services. Each of our services contribute to the Centre meeting its aims/objectives, our contractual obligations, the needs of our communities and those we serve.

Services currently provided: -

- Type III National Standards accredited Housing Information, Advice and Advocacy (including Prison Advice in HMP Kilmarnock, Barlinnie and Greenock as and when required)
- 2. Care Inspectorate regulated Engagement Services (Tenure Sustainment)

The Centre will help anyone within South Ayrshire who is in housing need whether they are homeless, threatened with homelessness, living in bad conditions or any other housing related matter.

Main types of housing problems include: -

- Homelessness, Tenancy Issues, House Conditions
- Private, social and owner occupied Sectors
- Deposits Disputes, Fuel poverty & Rights
- Housing Benefit, Universal Credit, Council Tax discounts and exemptions
- Illegal Eviction, harassment and enforcing protections

If you require further information on the Centre, please visit our Website: