

## **GUIDE TO BULLETINS**

This series of information bulletins provide updated information and assistance to help staff and agencies assist Service Users during this unprecedented time.

The bulletins are mainly drawn from Government and Statutory sources and readers should access these for further information. They will be regularly updated to ensure accuracy as announcements are made. Please be aware that announcements may be made as often as hourly at present, therefore readers should check the date stamp on each bulletin before disseminating information which may be out of date.

Please see an outline of the information contained within each information bulletin:

### **BULLETIN 1. SOUTH AYRSHIRE COUNCIL**

- 1. SERVICES**
- 2. SCHOOLS AND EARLY YEARS CENTRES**
- 3. COUNCIL TAX**
- 4. SCOTTISH WELFARE FUND**
- 5. HOUSEHOLD WASTE AND RECYCLING CENTRES**

### **BULLETIN 2. ADVICE FOR BENEFIT CLAIMANTS**

- 1. NEW CLAIMS FOR FINANCIAL SUPPORT**
- 2. CHANGES TO JOBCENTRE APPOINTMENTS**
- 3. PEOPLE ALREADY CLAIMING SUPPORT**
- 4. SUSPENSION OF BENEFIT REVIEWS AND REASSESSMENTS**
- 5. £500 SUPPORT FOR THOSE SELF ISOLATING TO EXTEND TO SCOTLAND**
- 6. TEMPORARY SUSPENSION OF DEBT RECOVERY FROM DWP BENEFITS**

## **7. SOCIAL SECURITY SCOTLAND**

### **8. INCREASED HELP WITH FUNERAL PAYMENTS**

### **9. NEW PROVISIONS FOR CARERS IN SCOTLAND**

### **10. AMENDMENTS TO STATUTORY FAMILY BENEFITS FOR FURLOUGHED WORKERS**

### **11. TAX CREDIT CLAIMS ENDING FOR PEOPLE NOT ELIGIBLE FOR UNIVERSAL CREDIT**

### **12. PENSION CREDIT CLAIMS AVAILABLE ONLINE FROM 4TH MAY 2020**

### **13. NO NEW BENEFIT PAYMENTS TO POST OFFICE CARD ACCOUNTS 11th May 2020**

## **BULLETIN 3. ADVICE FOR EMPLOYEES, BUSINESSES AND SELF EMPLOYED**

### **1. EMPLOYEES**

#### **2. FURLOUGH/JOB RETENTION SCHEME NOW EXTENDED**

#### **3. ANNUAL LEAVE AND PARENTAL LEAVE ENTITLEMENT FOR WORKERS**

#### **4. JOB SUPPORT SCHEME POSTPONED**

#### **5. ADDITIONAL SUPPORT FOR BUSINESSES**

#### **6. ASSISTANCE FOR SELF EMPLOYED**

### **7. EMPLOYERS**

## **BULLETIN 4. SUPPORT FOR RENTERS AND OWNER OCCUPIERS**

### **1. LOCAL HOUSING ALLOWANCE INCREASES**

### **2. EVICTIONS – CHANGES TO NOTICE PERIODS**

### **3. NOTICE TO QUIT (ASSURED TENANCIES) AND NOTICE TO LEAVE (PRT)**

### **4. SST'S (SCOTTISH SECURE TENANCIES)**

### **5. ROUTINE MAINTENANCE AND SERVICING**

### **6. HELP FOR OWNER OCCUPIERS**

### **7. £5 MILLION LOAN FUND FOR PRIVATE-SECTOR LANDLORDS IN SCOTLAND**

## **BULLETIN 5. NATIONAL MINIMUM WAGE AND BENEFIT INCREASES**

**1. NATIONAL MINIMUM WAGE INCREASES**

**2. ANNUAL BENEFIT UPDATING**

**BULLETIN 6. STUDENTS**

**1. GENERAL GUIDANCE FOR STUDENTS**

**2. EDUCATION MAINTENANCE ALLOWANCE**

**3. GRANTS AND STUDENT LOANS**

**4. EXTRA HARDSHIP PAYMENTS FOR STUDENTS ANNOUNCED**

**BULLETIN 7. SERVICES & LOCAL SUPPORT**

**1. SOUTH AYRSHIRE FOODBANK**

**2. SOUTH AYRSHIRE LIFELINE**

**3. SOUTH AYRSHIRE COUNCIL AND COMMUNITY SUPPORT INFORMATION**

**4. ENERGY PROVIDERS AND HOME ENERGY SCOTLAND**

**5. CITRUS ENERGY ADVICE**

**BULLETIN 8. HELP WITH DEBT DURING COVID 19**

**1. CREDIT REPORTS**

**2. PROTECTION FOR PEOPLE IN DEBT**

**3. FCA MEASURES TO OFFER LOAN AND CREDIT CARD PAYMENT HOLIDAYS**

**If you have any further questions about any of the above topics,  
or if you require Housing Advice or Information**

**Email [advice@ayrhousingaidcentre.com](mailto:advice@ayrhousingaidcentre.com) or call, text or whatsapp us on 07549 603895 /  
07760750256 or contact us via facebook at <https://www.facebook.com/ayrhac>**